



# **Treetops Breakfast and Afterschool Club Parent Survey Feedback**

**2024**

Thank you to all the parents and carers who completed a survey! We value your views on our wraparound care and are always striving to ensure we are providing the best experience for our children. Within this feedback, you will read some of the comments shared by parents and carers, as well as extra information about our provision and our next steps linked to this feedback.



100% of parents said that Treetops staff are a welcoming team

100% of parents said that Treetops staff are a supportive team

100% of parents said children behave well at Treetops

# Over 97% of parents said their child is happy at Treetops



"\*\*\* loves breakfast club. She would go every day if she could."



"She loves to be there and always comes home happy and talks about the things they have done."

"My daughter always asks to go to brekkie club."



"\*\*\* always looks forward to going to breakfast club, I feel that it gives her a good start to the day..."



“\*\*\* loves the afterschool club and she complains if we pick her up too early.”

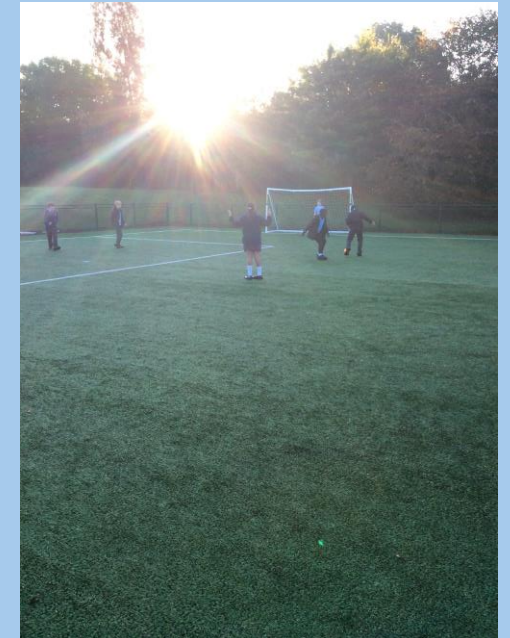
“\*\*\* loves Mrs Edwards and his football chats with her and Miss Marshall.”



“\*\*\* loves coming to breakfast club, thank you so much for making the school drop offs less stressful as \*\*\*'s always so happy going in.”



“\*\*\* is always excited to go into breakfast club and loves spending his time with his friends before school.”



# Over 95% of parents said there is a range of activities at Treetops

'\*\*\* enjoys after school club. He says 'I like playing. I like when they let us go on the astro.'



'The staff have been great with her, and she regularly plays games with them.'

# Treetops Breakfast Club

- Over 97% of parents agreed that there is a good variety of breakfast options at breakfast club.



100% of parents would recommend our breakfast club to others.

# Treetops Afterschool Club

## MENU

### After School Club Menu

Please note this offer is a 'snack' offer with the presumption being children have their tea when they get home.

#### **Monday Wk1/ Wk2/Wk3**

Soft cheese + bagels / *Mixed fruit* / *Whole meal wraps with ham*

#### **Tuesday Wk1/ Wk2/Wk3**

Mixed fruit / *Soft cheese + bagels* / *Natural yoghurt with grapes*

#### **Wednesday Wk1/ Wk2/Wk3**

Cheese and rice cake / *Natural yoghurt with pears* / *Soft cheese + bagels*

#### **Thursday Wk1/ Wk2/Wk3**

Whole meal wraps with ham / *Cheese, grapes* / *Mixed fruit*

#### **Friday Wk1/ Wk2/Wk3**

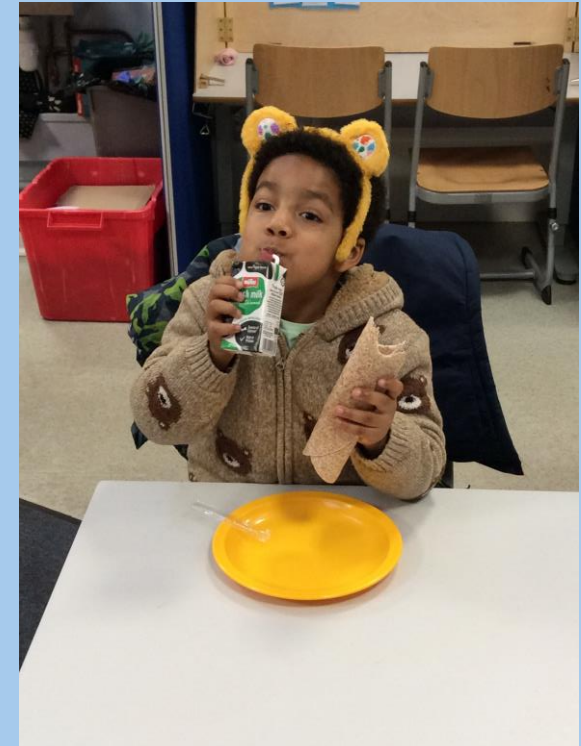
Natural yoghurt with grapes / *Whole meal wraps with chicken* / *Cheese, grapes*

Rice cakes are alternatives to main snack.

Fresh fruit, milk or water is available each night.

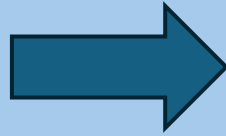
Allergies are catered for with alternatives provided for children including those with Lactose / Gluten Free / Vegan diet.

Our Treetops After School Club menu runs on a 3 weekly cycle to add variety to snack nights.



# You said...

Some of you said that you thought there wasn't always a good variety of snacks on Offer.



*Please note where parents had queries about aspects of our provision, we have spoken to them directly. We want to ensure that there is always continued support for our parents and carers and that your voice is always valued.*

# We did...



We have reviewed our menu and discussed it with some of our Treetops children during our 'pupil voice' session.

We always provide a choice of healthy snack options each day and try to ensure that something is available for everyone.

All allergies are catered for, and appropriate food standards guidelines are followed. We have vegan 'meat', yoghurt, cheese, milk and margarine to cater for our vegan pupils and always have fruit and milk on offer each day if the snack provided is not wanted/liked.

Our Treetops menus can now be found on the school website for those parents/carers who are unsure as to what is on offer each day. These can be found under 'Discover Our School' - 'About' - 'Wraparound Care-Treetops' - 'Treetops Menu'.

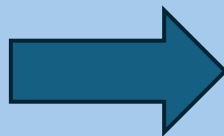
Due to government guidance, we are limited with the snack choices we can offer. Guidance states 'Schools are responsible for balancing the foods served across the school week.' This therefore restricts foods we can serve depending on what is being served in other areas of the school including the school kitchen at lunch time.

We have liaised with members of staff in the school kitchen and worked hard to create a menu that is in line with the guidance and enjoyed by the children.



# You said...

Some of you said that you thought your child isn't given the opportunity to complete their homework



# We did...

All children have an allocated homework area where they are encouraged to complete their homework or read to the adult.

Mrs Edwards oversees the homework in Year 2, Miss Marshall in Years 3 and 4, Miss Horler in Years 5 and 6 and Mrs Haynes listens to readers in Year 1 and Reception.

We recently carried out a 'pupil voice' with a cross section of pupils who attend Breakfast and Afterschool Club.

One pupil stated, 'I like Afterschool club because the teachers are very nice, and I like how I can do my homework.'

Another said, 'I like going outside and how we have time to do our homework.'

*Please note where parents had queries about aspects of our provision, we have spoken to them directly. We want to ensure that there is always continued support for our parents and carers and that your voice is always valued.*

Time to complete homework is always available both before and after school so please discuss this option with your child if you would like your child to take advantage of this opportunity while they are at Treetops. Our Treetops staff will also remind the pupils of this option at the beginning of each session.

# BC Parent quotes...

“\*\*\* is happy at breakfast club and no concerns. It’s great from the school that it opens at 07.30 as it helps with my job with shifts.”

“Although \*\*\* hasn’t attended as regularly as he has in previous years, he is still really happy when we tell him he is going to BC! He loves the food options and especially the opportunity to get his homework for that day done and out the way, and to meet and play with his school friends before classes start.”

“The team always makes sure \*\*\* has eaten a good breakfast and is settled ready to start the day, for a child with additional anxieties this is so very valuable.”

“\*\*\*\* loves coming to breakfast club, thank you so much for making the school drop offs less stressful as \*\*\*’s always so happy going in.”

“My child enjoys breakfast club, always has, and it’s invaluable to me as a single working full time mum. I like to know she’s had breakfast ahead of her day and more likely to eat it with peers. Thank you.”

“\*\*\* always looks forward to going to breakfast club, I feel that it gives her a good start to the day as she gets to socialise with her friends over breakfast before she starts her day. It also adds a little less stress when I have to be at work on early shifts as I know she is being well cared for and getting a full belly so she can have a happy day at school. Staff are always really welcoming on arrival.”

# ASC Parent quotes...

“Thank you for all your hard work. \*\*\*\* loves after school club.”

“Amazing team. My son is obsessed with it.”

“She loves to be there and always comes home happy and talks about what things they have done.”

“\*\*\* loves the after school club and she complains if we pick her up too early. The staff have been great with her and she regularly plays games with them. She is always keen to tell me about what snack she has had. I am very grateful for this provision as it enables me to work whilst she is being looked after in a safe place that she is comfortable in.”

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