Parent Survey Feedback

Summer 2026

Thank you to all the parents and carers who completed a survey- we had a total of 100 responses! We value your views on our school and are always striving to ensure we are providing the best learning experience for our children. Within this feedback, you will read some of the comments shared by parents and carers, as well as extra information about Newdale and our next steps linked to this feedback.

97% of parents said that their child is happy at our school

98% of parents said that their child feels safe at our school

99% of parents said that they would recommend our school to other parents

My child is happy at this school…

97% of parents said that their child is happy at our school

You said…

Newdale is an exceptional school, and I am very happy to recommend the school.

My son likes attending school and his progress is clear to see when looking through his books at parents evening.

My child enjoys lessons, talks positively about school, and has grown in confidence and skills.

My daughter's time at Newdale has been lovely, and we will be sad to see her leave for secondary school. She has made great friends and has had some fabulous teachers. This year, She has become much more independent with her learning and continues to grow into a confident young person. For that, we are incredibly grateful to all of her teachers during her time spent at Newdale. Thank you.

The school does a fantastic job and we feel very lucky that both of our children can attend the school. Both of our children are happy to go into school and love their teachers which tells us all that we need to know.

My daughter enjoys going to Newdale and is fond of the staff in both the school and after school clubs.

My son speaks so highly of his teachers all the time. He absolutely loves coming to school everyday

My child feels safe at this school…

98% of parents said that their child feels safe at our school

You said…

Finally, given the recent tanker fire, 'strongly agree' seems an inadequate response to the four safety related questions. There is a debt of gratitude from parents to the school staff that will forever exist.

Absolutely love this school & always feel my children are very happy & safe

My son has always felt safe at Newdale. He thrives more and more each year.

With recent events (tanker fire), I cannot fault the school, when I saw the message saying children were safe I knew they was, I wasn't worried & knew they would be safe & being taken care of, of course I wanted to know where my child was but the updates were amazing considering everything going on, if I didn't see this school as the best in Telford I certainly do now, all 3 of my children have/are very happy with the school as am I.

Thank you for creating such a safe, happy space where my child could learn and grow.

All staff from the school were exceptional in putting the safety of every pupil first. I have never seen anything so impressive and professional.

School staff showed an outstanding response in recent accidents that happened near school, never I have felt more sure that they all are doing amazing work and keeping our children safe and parents updated every step of the way.

When I have raised concerns with the school, they have been dealt with properly…

You said…

I can see my child is in a nurturing environment, where he is supported and motivated to nourish. Very well communication and prompt problem solving when issues arises

I have not had to raise a concern therefore answered don't know, however feel confident it would be handled well

It is no secret the school's reputation is extremely positive. Therefore, my expectation of the school was high. However, the school proved to be beyond any expectation that I had. There was a few concerns a while ago, 2024 I believe, where disabled access for visitors was needlessly problematic, frustrating and avoidable. I only raise this again now as it very much appears to be a thing of the past. A concern acted on and corrected.

He has had one incident since being at the school that was dealt with immediately, appropriately and with follow up from his teacher checking on my son's wellbeing. This was greatly appreciated and showed genuine concern from his teacher and TA as I hadn't made any complaint in regards to the incident.

If there are any issues, they are resolved efficiently and effectively.

My son was having issues at school with another child but school quickly and swiftly sorted it by ringing myself and talking me through the incident and how they are going to deal with it.

Any problems we have had, my son and I have felt so supported through these and all have been resolved

Staff are welcoming and approachable to pupils and their families...

98% of parents said that staff are welcoming and approachable

You said...

Such a wonderful school and supportive staff members. Our family is glad to be part of the Newdale Community.

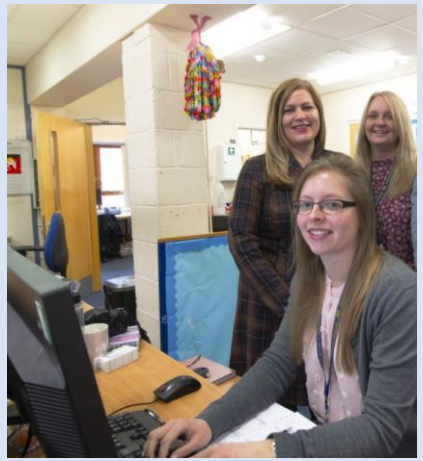
Supportive environment and caring staff.

School staff showed an outstanding response in recent accidents that happened near school, never I have felt more sure that they all are doing amazing work and keeping our children safe and parents updated every step of the way.

After the emergency happened at the school, I was concerned about the impact it would have had on him as he can get very worried and upset over unexpected things such as alarms etc. However he hasn't been negatively impacted which I can only assume is down to the physical and emotional support received throughout the emergency and after by the staff team. Thankyou for all of your support

Throughout my daughter's time at Newdale, I feel the team that have worked with her over the years have helped to ignite her confidence and fire within whilst also showing me support as a parent.

After the first parents evening with my child's teacher, I felt she 100% had her best interests at heart and was pushing her to reach her full potential and I really did appreciate this. You can now see this reflecting in her ability! My child's teacher gives her motivation to learn and I never have to ask her twice to do home work as she wants her teacher to see her hard work at home



Huge thank you to all staff for listening to us and supporting SEND needs, including being aware and putting strategies in place to support the transition to Reception

The relationship that the staff have with the children is amazing and the level of respect and understanding is truly wonderful.

My son talks highly of all the staff at Newdale. It's a wonderful community to be a part of.

My daughter loves being at school. She likes her teachers so much, she wants to be a teacher herself. We love seeing her changing, developing, learning, exploring and making friends. Despite her additional needs, she has been supported very well and she has made a great progress. We can't be more thankful and grateful for everything the school does for her!

A huge thank you to the team at Newdale. My daughter has really excelled this year academically. She is happy to come to school and feels supported by all the adults in school.

My child struggles at school with the whole learning and social aspects, but school persevered with him and made learning enjoyable and fun for him.

The pace of learning feels right, and support is there when needed also Pastoral Care We really appreciate how the school looks after children's emotional health. There are clear systems in place for support, and it's reassuring to know staff care about happiness

Teaching & Learning Teachers are enthusiastic, approachable, and clearly know my child well.

Newdale is a brilliant school. They value my child for who they are and focus on what they can achieve, not just occasion negative behaviour. I feel support and know I can reach out to the school if I need to.

This is my child's first year at the school, she has settled well and she's very happy. Teachers are welcoming and the office staffs are very helpful and happy to answer any questions.

The school is well managed by the Headteacher and the Leadership Team.

99% of parents surveyed said that the school is well managed.

You said...

The last evacuation proved the school is supremely managed. I appreciate the fantastic coordination skills, wonderful and claim communications with the locals, too. Evacuation with 6 years of kids, probably 500 pupils were not easy, highly appreciated.

Miss Cook is clearly an excellent leader and this is reflected in the progress our children make in the setting. You should all be very proud of your hard work!

Extremely happy with my children's progress at newdale. More than capable of dealing with things in emergencies such as the fire recently and dealing with evacuating the entire school and keeping everyone so well informed. Very happy.

A huge thank you to Miss Cook and all the staff! Seeing how quickly and professionally the school acted to keep our children safe was impressive. We are so grateful for your calm leadership and for ensuring every child was moved to safety so efficiently. We truly appreciate your dedication—thank you for everything you do.

All the staff are amazing and so supportive. Communication is fantastic especially for a full time single mom like myself so I really do rely a lot on the all teachers and the communication.

I would recommend this school to another parent…

You said…

99% of parents surveyed said that they would recommend the school to another parent

Therein the theme of the last three years: I expect high quality due to the reputation of the school. Yet, I have almost always experienced something better. I am extremely fortunate to have my daughter at Newdale Primary School. It is truly exceptional

Newdale is an exceptional school, and I am very happy to recommend the school.

Being an ex student of the school, I am so proud that my child attends here too. I've always been proud to be a Newdaler! I'll add to that with the recent events which caused an evacuation, the staff were incredible. They handled everything with such grace and tried their hardest to get the kids to safety fast and keep them calm

I feel the school is a shining example of what a school should be. I am personally proud my child attends Newdale and look forward to seeing her and her peers developing through their educational journey with you.

We are very proud of the school we chose for our son

Best school I've sent my kids to.

Excellent clubs and activities available and it's brilliant for the children's personal development.

Quotes from our school improvement team and from local authority inspections (2025-2026)

Highly effective leadership and staff response to a significant real life safeguarding incident, with the successful evacuation handled calmly and professionally, ensuring pupils' safety and emotional wellbeing and receiving very positive feedback from parents.

School Improvement visit May 2026

'Leadership of safeguarding is a key strength at Newdale Primary School and Nursery, the headteacher is a driving force in ensuring all staff are supported in their varied roles and empowered to positively contribute to the effective culture of safeguarding here'.

Local Authority Safeguarding Audit March 2025

The visit confirmed that the school is well led, with leaders demonstrating strong strategic oversight of behaviour, personal development and safeguarding. A key strength is the well structured Lifelong Learning curriculum, which provides a coherent and progressive approach to PSHE and RSHE and ensures pupils receive meaningful teaching about relationships, safety, health and responsibility.

School Improvement Visit May 2026

Leadership of SEND is a notable strength. Leaders have refined the graduated response, strengthened systems for tracking and referrals, and developed high-quality specialist provision. Staff confidence has been enhanced through targeted coaching, learning walks, and collaboration with external professionals.

School Improvement Note of Visit March 2026

Through strategies such as home visits, stay-and-play sessions, parent workshops, class observations, and liaison with external advisers, the school is developing a clear and detailed understanding of individual pupil needs and appropriate next steps. Staff demonstrated a strong knowledge of the children, enabling them to provide targeted support and build positive relationships.

School Improvement Visit March 2026

Calm, purposeful learning environments underpin pupils' positive behaviour, engagement, and progress.

School Improvement Notes of Visit March 2026

The revised Behaviour Code (Ready, Respectful, Safe, Kind) is well embedded and understood by pupils, contributing to calm, respectful learning environments. Leaders' systematic tracking and analysis of behaviour, alongside well-matched pastoral interventions, ensure timely support for pupils who require additional help with regulation**.**

School Improvement Visit May 2026

Staff consistently use warm, supportive interactions, gentle guidance and praise to reinforce positive behaviour**.**

School Improvement Notes of Visit March 2026

You said…

We did…

Why are there different communication platforms?

Shared comments with our office team.

We are aware that we do use different platforms as we want to ensure messages are spread far and wide to our parents as some parents don't use all of them e.g. Facebook or emails. If there is an important message, we will text parents.

Recent guidance has been sent about how to receive 'push notifications' from Arbor on your mobile phones so messages don't go unmissed.

Please note where parents had queries about aspects of our school, we have spoken to them directly. We want to *ensure that there is always continued support for our parents and carers and that your voice is always valued.*

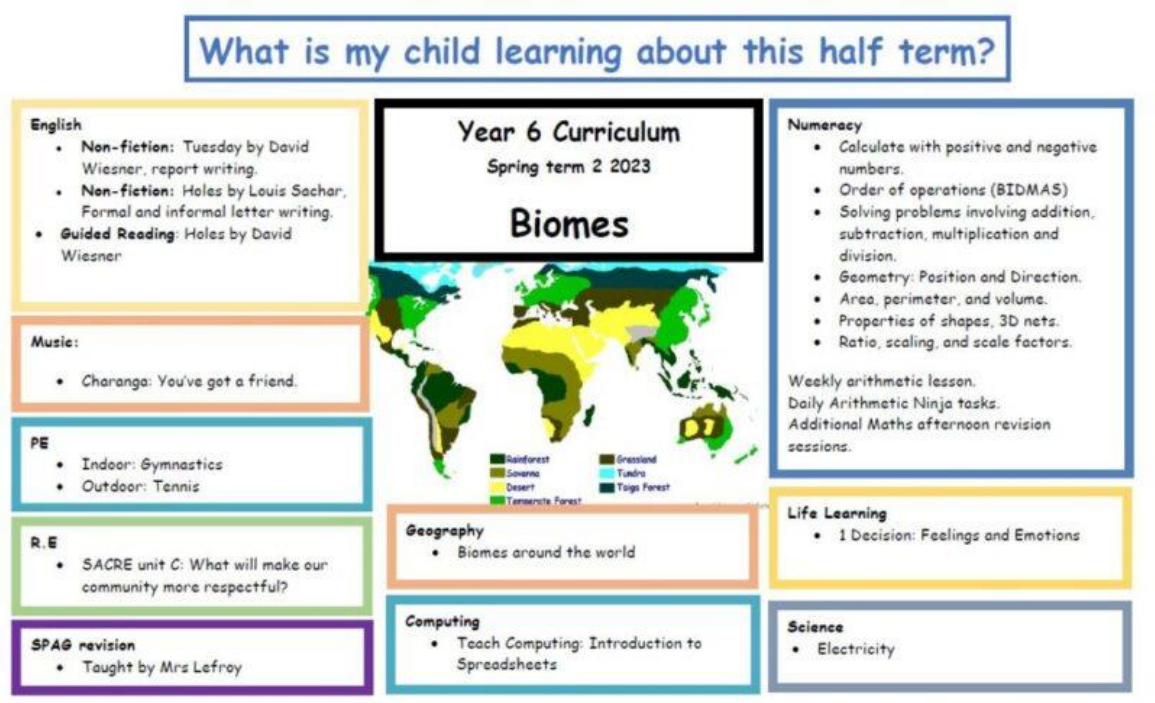
Have you visited our website recently?

If you haven't, please visit the site to find out more about our school.

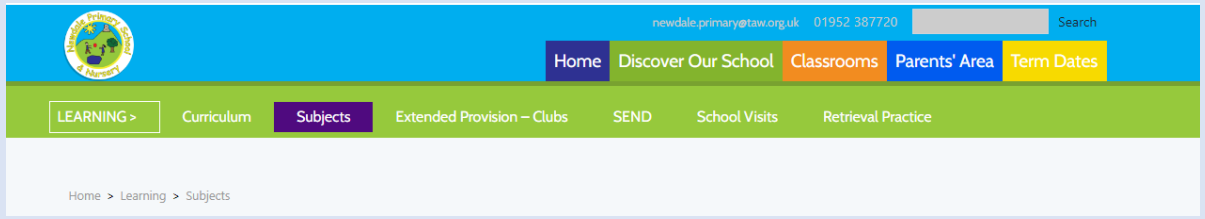
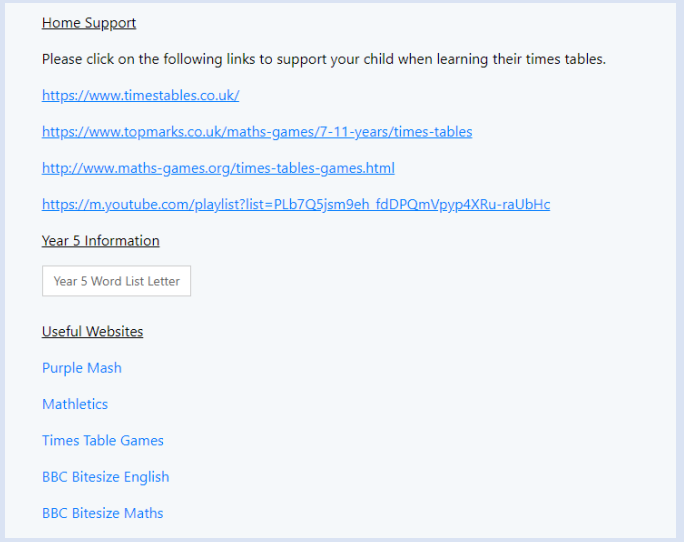
Did you know you can subscribe to our school website and receive alerts?

https://www.newdaleschool.org.uk/

We also have a school Facebook page where you can find regular updates such as photos from trips



Half-termly overviews are stuck into your child's home communication book. These are also visible on your child's class page of the school website.

If you visit the school subject pages of the website, you will find out about what children learn in each subject from age 2 up to Year 6

You can visit your child's class page on the school website, where you will find out more information about what your child is learning about as well as support for at home.